

Sloshing or Splashing Noise Caused by Water Inside Doors

Service Category Vehicle Exterior

Section Door/Hatch

Market USA

Toyota Supports
 ASE Certification 

Applicability

YEAR(S)	MODEL(S)	ADDITIONAL INFORMATION
2019 - 2021	Corolla Hatchback	
2020 - 2021	Corolla, Corolla HV	

Introduction

Some 2020 – 2021 model year Corolla and Corolla Hybrid vehicles, and some 2019 – 2021 model year Corolla Hatchback vehicles may exhibit a sloshing or splashing noise when turning at low speeds or when opening and closing doors. This can be caused by water inside one or more of the vehicle doors. Follow the Repair Procedure in this bulletin to address this condition.

Production Change Information

This bulletin applies to vehicles produced **BEFORE** the Production Change Effective VINs shown below.

MODEL	PLANT	DRIVETRAIN	PRODUCTION CHANGE EFFECTIVE VIN
Corolla	TMC Takaoka	2ZR-FAE*CVT	JTDEPMAE#MJ139043
	TMMMS	M20AFKS*CVT	5YFS4MCE#MP062956
Corolla HV	TMC Takaoka	2ZR-HV*CVT	JTDEAMDE#MJ013476
Corolla Hatchback	TMC Tsutsumi	M20AFKS*CVT	JTNC4MBE#M3110564

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Warranty Information

OP CODE	DESCRIPTION	TIME	OFF	T1	T2
BD2005	Remove and Partially Replace Door Dust Seals	0.5	67837-47060	66	88

APPLICABLE WARRANTY

- This repair is covered under the Toyota Basic Warranty. This warranty is in effect for 36 months or 36,000 miles, whichever occurs first, from the vehicle's in-service date.
- Warranty application is limited to occurrence of the specified condition described in this bulletin.

Repair Procedure

1. Confirm the condition exists.
Does the vehicle exhibit a sloshing or splashing noise when turning at low speeds or when opening and closing doors?
 - **YES** — Continue to step 2.
 - **NO** — This bulletin does NOT apply. Continue diagnosis using the applicable Repair Manual.
2. Remove the dust seals from the bottom of each door and allow the water to completely drain.

NOTE

This step should be applied to ALL doors regardless of which door is holding water.

Figure 1. Dust Seal Location



Figure 2. Dust Seals



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Repair Procedure (continued)

3. Prepare eight of the removed dust seals for reinstallation.

Clean ANY dust, dirt, or debris from eight of the twelve removed dust seals.

NOTE

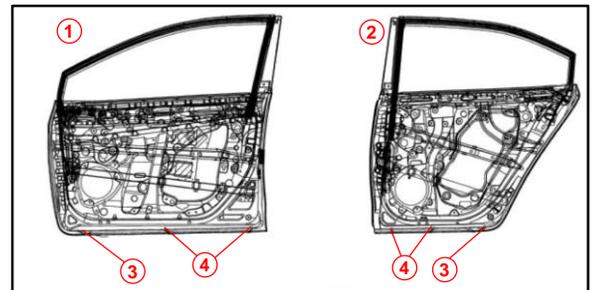
Four of the removed dust seals will no longer be used.

4. Clean the doors and reinstall the eight dust seals.
 - A. Once the water has completely drained from each door, wipe the bottom surface of the doors at each dust seal location to ensure no obstructions are present for installation.
 - B. Reinstall two dust seals per door at the locations indicated.

NOTE

- The forwardmost dust seal is no longer required for the front doors.
- The rearmost dust seal is no longer required for the rear doors.

Figure 3.



1	Front Door
2	Rear Door
3	Dust Seal No Longer Required
4	Install Dust Seal

5. Discard the four dust seals that are no longer required and confirm the condition no longer exists.