

Rattle Noise From Tail Gate When Closing

Service Category Vehicle Exterior

Section Door/Hatch

Market USA and
Mexico

Toyota Supports
ASE Certification 

Applicability

YEAR(S)	MODEL(S)	ADDITIONAL INFORMATION
2024 - 2025	Tacoma, Tacoma HV	

Introduction

Some 2024 – 2025 model year Tacoma and Tacoma Hybrid vehicles equipped with a manual tail gate may exhibit a rattle noise from the left-hand side of the tail gate when it's being closed. Follow the Repair Procedure in this bulletin to address this condition.

Warranty Information

For USA Market

OP CODE	DESCRIPTION	TIME	OFP	T1	T2
BD2504	Install Tail Gate Pad	0.5	65759-AK010	91	41

APPLICABLE WARRANTY

- This repair is covered under the Toyota Basic Warranty. This warranty is in effect for 36 months or 36,000 miles, whichever occurs first, from the vehicle's in-service date.
- Warranty application is limited to occurrence of the specified condition described in this bulletin.

For Mexico Market

OP CODE	DESCRIPTION	TIME	OFP	T1	T2
BD2504	Install Tail Gate Pad	0.5	65759-AK010	91	41

APPLICABLE WARRANTY

- This repair is covered under the Toyota Basic Warranty. This warranty is in effect for 36 months or 60,000 kilometers, whichever occurs first, from the vehicle's in-service date.
- Warranty application is limited to occurrence of the specified condition described in this bulletin.

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Parts Information

PART NUMBER	PART NAME	QTY
65749-AK010	Pad, Tail Gate	1

Required Tools & Equipment

REQUIRED TOOLS & MATERIAL	QTY
Alcohol Wipe	1
T30 "TORX" Bit	1

Repair Procedure

- Confirm the condition exists.
Is there a rattle noise from the left-hand side of the tail gate when it's being closed?
 - YES** — Continue to step 2.
 - NO** — This bulletin does NOT apply. Continue diagnosis using the applicable Repair Manual.
- Start with the tail gate in the open position, as shown in Figure 1.

Figure 1.



Rattle Noise From Tail Gate When Closing

Repair Procedure (continued)

3. Remove all 16 tail gate service hole cover screws using the T30 "TORX" bit.

Refer to TIS, applicable model and model year Repair Manual:

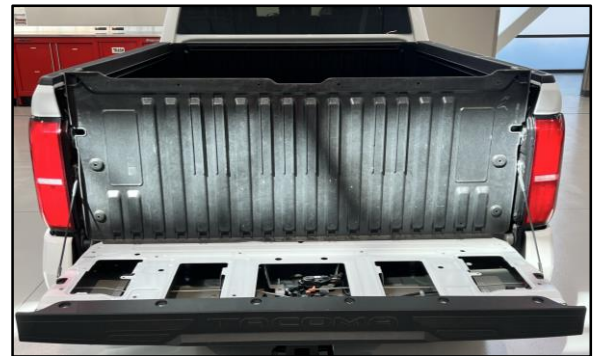
- [2024 – 2025](#) Tacoma and Tacoma HV:
Vehicle Exterior – Door / Hatch – Tail Gate (w/o Power Tail Gate) – Disassembly

NOTE

Perform ONLY step 7.

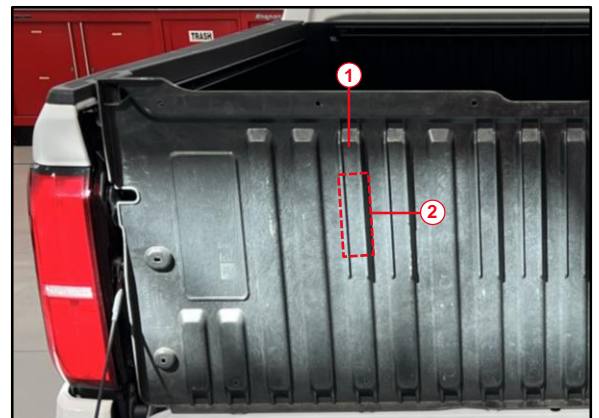
4. Lift the tail gate service hole cover.

Figure 2. Tail Gate Service Hole Cover Lifted



5. On the inside of the tail gate service hole cover, locate the third rib from the top left (see Figure 3).
 - A. Clean the center of the third rib with an alcohol wipe and let it dry.

Figure 3.



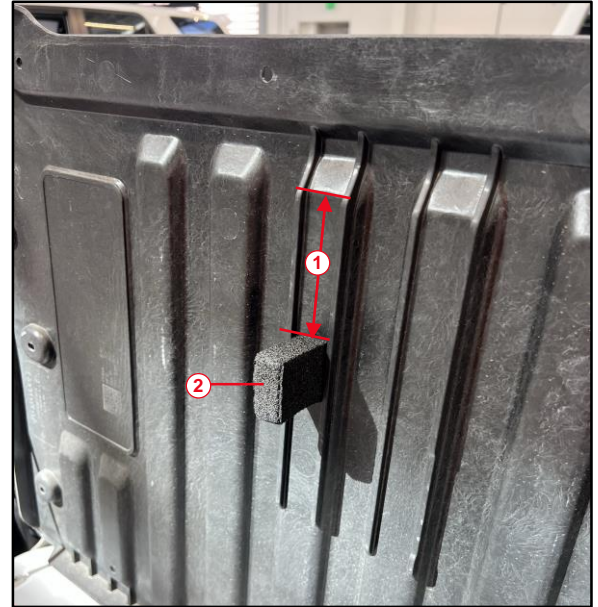
1	Third Rib from the Top Left
2	Area to Clean

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Repair Procedure (continued)

- B. Start at the end radius of the third rib and measure down 86 mm. Apply the tail gate pad (65749-AK010) in the center of the third rib, as shown in Figure 4.

Figure 4.



1	86 mm
2	Tail Gate Pad (65749-AK010)

6. Reinstall the tail gate service hole cover and the 16 screws using the T30 "TORX" bit.

- [2024 – 2025](#) Tacoma and Tacoma HV:

Vehicle Exterior – Door / Hatch – Tail Gate (w/o Power Tail Gate) – Reassembly

NOTE

Perform ONLY step 13.

7. Confirm the condition is no longer present.